IT JUST MAKES CENTS:

The Path from Cash-centered to Cashless



OASD BY THE NUMBERS



- Serving over 5,000 4K-12 students across 8 sites
- Hundreds of student activity offerings
- 31 sport opportunities at the intermediate and high school levels
- \$750,000+ annual assessed student fees
- \$150,000+ annual athletic and production admissions
- \$1,500,000 annual food service receipts
- \$1,000,000 student activity receipts and gifts collected
- Hundreds of field trips annually, with many high-cost options in grades 9-12
- Hundreds of internal and external fundraisers, post-season events
- 25+ dances and site special events annually (Homecoming, open houses, holiday events)

| Join by Text Send CODE to 37607 | | | |
|---------------------------------|---------------------|--|--|
| Has your distri | c (%) | | |
| | Yes (103120) | | |
| | No (103130) | | |

THE CASE FOR CHANGE

- Limited oversight over transactions
- Fraud risk increased by cash collections
- Inefficient and untimely processing labor intensive (deposits, paperwork, accounting) – finding time to deposit checks/cash
- Complicated and time-consuming bank reconciliations
- Risk of NSF and poor collection response
- Liability to staff
- Reporting hurdles and hard to track trends
- Overwhelming/too many places and ways to collect



Please share successes, struggles or failures if your district has gone cashless.

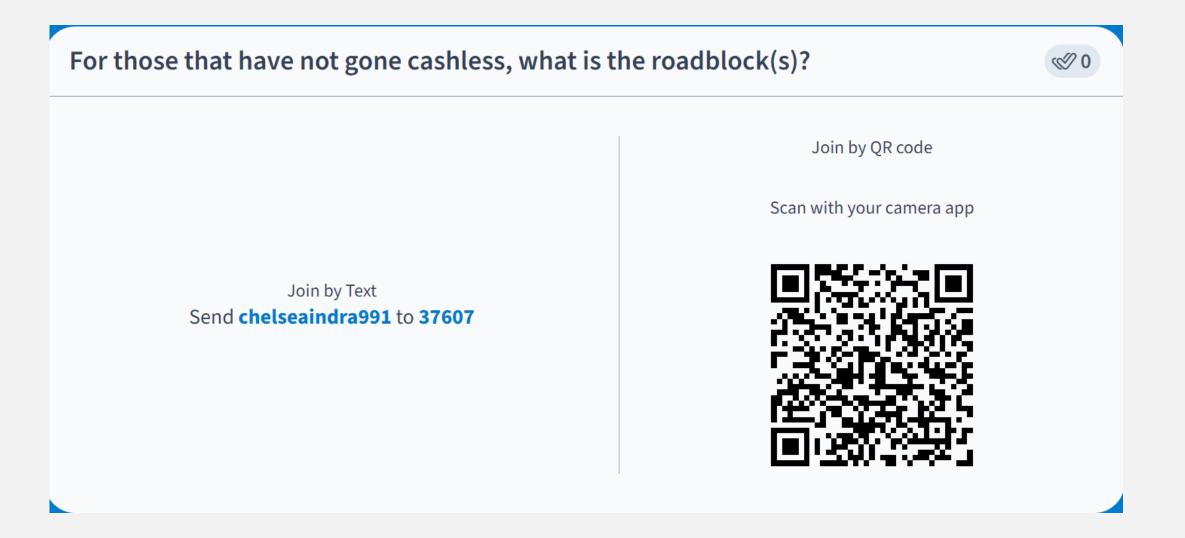


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COMMUNICATION AND BUY-IN

OASD's best practice tips:

- DON'T go cashless all at once
 - Stagger cashless over 2-3 years and break into categories of change to increase staff and parent buy-in
- Identify impacted parties internal and external
- Involve all impacted parties in planning
- Create a task force for implementation
- Communicate, communicate, communicate (internal and external)
 - Provide the why, find the positive spin
 - Use multiple means and various key times
- Keep the number of platforms minimal to limit confusion and reporting volume

GOING CASHLESS: A STAGGERED APPROACH

- 1) Student fees
- 2) Activities and clubs
- 3) Fieldtrips
- 4) Food service
- 5) Athletics and drama/theater productions
- 6) In progress: PTO events and fundraising

Where do you collect small dollar cash?

Where do you have a high volume of collection transactions?

Where might families find it easy to pay online versus sending cash/check to school?



| Send CODE to 37607 | | |
|---|---|------|
| What does your district do with credit card fees? | | <♥ 0 |
| | Pass them on 100% to customers (105184) | • |
| | District absorbs 100% of fees (105209) | |
| | Fee amounts built into cost of goods - no fee charge visible (105328) | |
| | District charges flat fee \$XX (105334) | |
| | District charges flat fee % (105391) | * |

USEFUL TOOLS

• Student Fees

- Automatically assessed via Skyward during online registration
- Fed via API from Skyward into **OASD Webstore** for payment
- Clubs and Activities
 - Ongoing work with sites and staff to create <u>Webstores</u>
 - Leverage staff IDs and monthly newsletters to link Webstore Request Form via QR code
 - Use of student ID/food service accounts for certain activities (school dances, food fundraising, etc.)

• Food Service

- Webstore is used to add money to student accounts (API with Skyward)
- Use of student IDs for vending machines, linked to Skyward food service account

USEFUL TOOLS CONTINUED

- Oconomowoc Arts Center/Productions
 - Uses Theater Manager platform to let patrons select their seat(s), pay electronically and receive e-tickets
- Athletics
 - 100% cashless over two years
 - Year 1 incentivized online ticket pre-purchase by discounting price
 - Year 2 no longer accepting cash at door pre-purchase or credit card at door only
 - Use of Just A Game
 - Postseason events are pre-built and can be set with capacity limits (for bus, food, t-shirts, etc.)
- PTO Events and Fundraising
 - Using Webstores which can be directly linked to PTO accounts
- Fieldtrips
 - Run through Skyward via student fees are directly transferred into RevTrak for electronic payment

BENEFITS OF CASHLESS: DISTRICT



- Timely and accurate reporting
- Limited fraud risk
- Reduced NSF and non-payment collection efforts
- Timely and efficient revenue recognition process
- Improved bank reconciliation process

BENEFITS OF CASHLESS: STAFF

- Know who is at events improved safety and security
- Limits the risk of lost cash/overall collection responsibility
- Easier for coaches and advisors to track "pay or play" using online real-time reporting
- Don't need to deposit money into bank or prepare deposits
- Accurate tracking of which students have paid versus not paid

BENEFITS OF CASHLESS: FAMILIES

- Productions and athletics line time has dropped dramatically
- One stop shop for payments, auto-pay / replenish options
- Convenient and on-the-spot option for students and families
- Consistent with student/parent everyday experiences

GOT ? CONTACT US





Chelsea Indra, CPA

Accounting Manager (262) 560-2139 indrac@oasd.org Beth Sheridan, CPA Assistant Superintendent of Finance and Operations (262) 560-2119 sheridab@oasd.org