Tailoring Board Presentations to Your Audience WASBO Spring Conference 2022

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School District Of Jefferson



My Background

Master Electrician

HVAC Tech

School Dist. Facility Maintenance Role

Director of Building & Grounds

Customers, Engineers or School Board

Effectively Communicate the Issues & Needs

Part 1

Presenting Facility Reports to the School Board

Presentation Goals

- Community Support
- Credibility With Board
- Validate Budget Use
- Seeds For Future Needs
- Share Vision

Traditional Presentation

Grounds:

- Snow Removal Winter 2018/2019.
- Kubota 3990 Ford Replacement.

Buildings:

- Quarterly sprinkler testing H.S.
- East Elem. Roof repair.
- HVAC repairs.
- East Elem. New bathroom partitions second floor.
- H.S. boys and girls varsity locker room new ceiling tiles.

Custodial/Staffing:

Custodial staff floor care training.

Energy/Utility

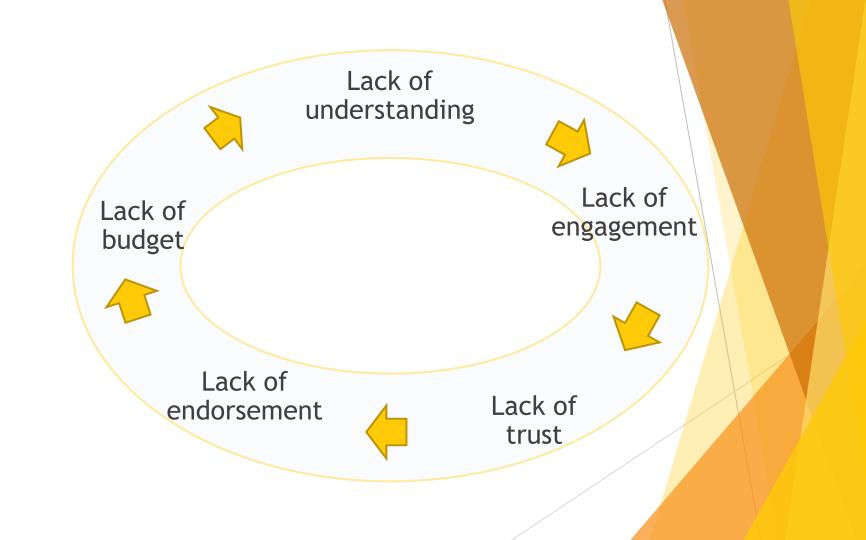
LED lighting installation East Elementary.

Projects:

- New work order system implemented.
- East/West playground equipment received.
- Phase 2-safety grant film order in progress.
- Ag welding fume/exhaust system in progress.
- Sullivan window and door project in progress.
- Sullivan painting project in progress.
- Sullivan parking lot resurfacing in progress.
- Middle School north parking lot resurfacing in progress.
- West Pope path in progress.
- H.S. pool dolphin replacement.
- Middle, West Elem. East Elm. Sullivan Elem. fire alarm monitoring system in progress.

Usual Response

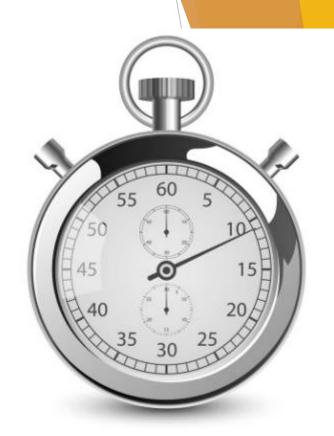




Considerations for Delivering Better Presentations

Time Limits

- Small part of the meeting
- Highlights only



Reporters

- Everything is reportable maybe not what you want
- Taken out of context
- Elaborate with care
- Controversial subjects



Tips For Better Presentations

#1: Convey Expertise

- First hand, transferred or a combination
- Present proof of need & results
- Predict likely outcomes of options



Parking Lot Lighting

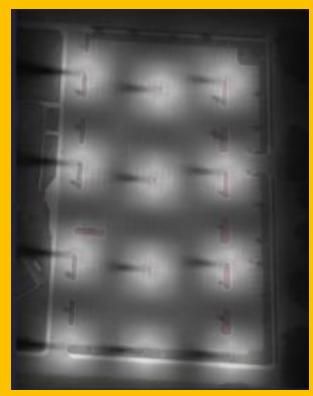


HS Parking Lot Lighting

Remove Old Light
Heads
Upgrade to LED Heads

Results:
Reduced Dark Spots
Improved Safety





Football Field Turf

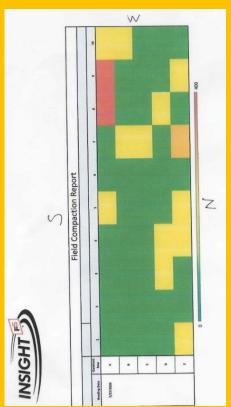


HS Football Turf

Aerate Field
Compaction Testing

Results:
Lower Compaction
Safer Field for Players





Parking Lot Drainage



Parking Lot

Resurface
Drain Installation

Results:

Reduce Slip Hazard



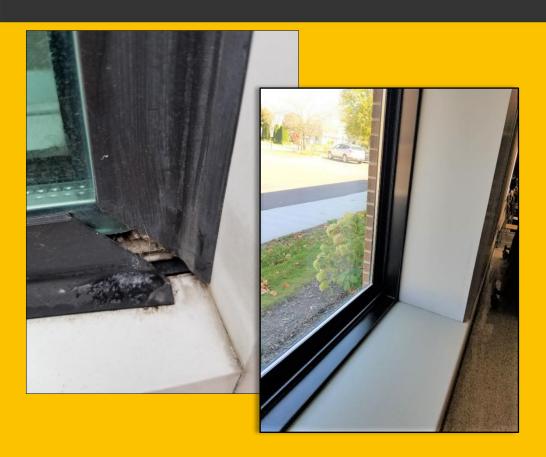
#2: What Does Good Look Like

- Use photos to compare
- Educate & explain
- Make subject matter less intimidating
- Zoom in / Mark it up



Window Replacement





Replace Windows

Results:

- Energy Savings
- Improved Safety
- Prevent Water Infiltration

Tuck Pointing



Masonry Tuck-pointing & Caulking

Prevent Water Infiltration





Lintels





Tuck Pointing
Suspected Problems

Inspection Confirmed Lintel Damage





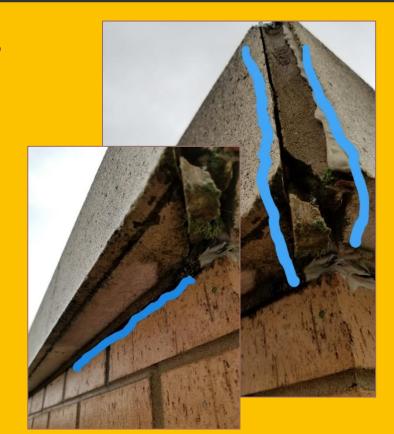
Middle School Building Envelope



Caulk Capstones, Expansion Joints and Windows

Results:

Reduced Water Infiltration





Tuck Pointing & Brick Replacement



Brick Replacements



Completed Brick Replacement



#3: Expose Unseen Areas

- Build credibility & attention to detail
- Show the inner workings difficult to describe
- Convey the importance of doing the work in their terms

Pool Timers





Replace pool timers & wiring

Results:

Accurate Times

No ghost starts

S-Traps







Replace rusted pipes

Results:

No Leaks

Preserve historic fixtures

Canopy Supports





West Canopy

Remove Concrete
Inspect Poles
Replace Poles
Replace Concrete

Results:
Structural Safety

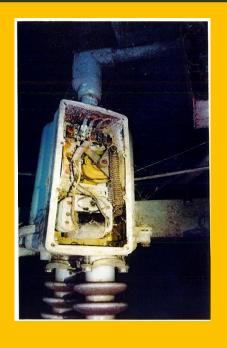


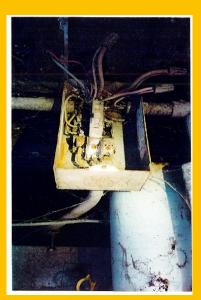
#4: Convey Safety Priority

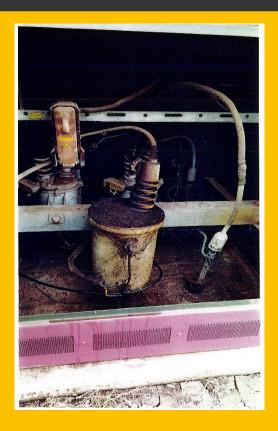
- Work to be done in areas that it would be unsafe for them to see in person
- Show the use of safety equipment
- Justify budget needed to work safely

Field Lights - Replacement









Outdated Switchgear

> Results: Safety

Replacement Parts Reliability

Field Lights - Replacement







Remove Old Poles

Field Lights - Replacement







Install New Poles

New Electrical Infrastructure

Upgrade Lights

Results:

Structural Safety

Consistent Lighting

#5: Behind The Scenes

- Show efforts made staff value and endorsement
- Tools used efficiencies



Preventative Maintenance / Indoor Air Quality





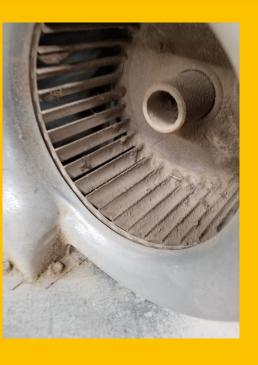


Uni-Vent Cleaning/ Bearing Repair

Uni-Vent
Disinfection/Cleaning

Preventative Maintenance / Indoor Air Quality







Uni-Vent Cleaning/ Bearing Repair

Uni-Vent
Disinfection/Cleaning

Preventative Maintenance / Indoor Air Quality







Uni-Vent Cleaning/ Bearing Repair

Uni-Vent Disinfection/Cleaning

New Process & Equipment





Results:

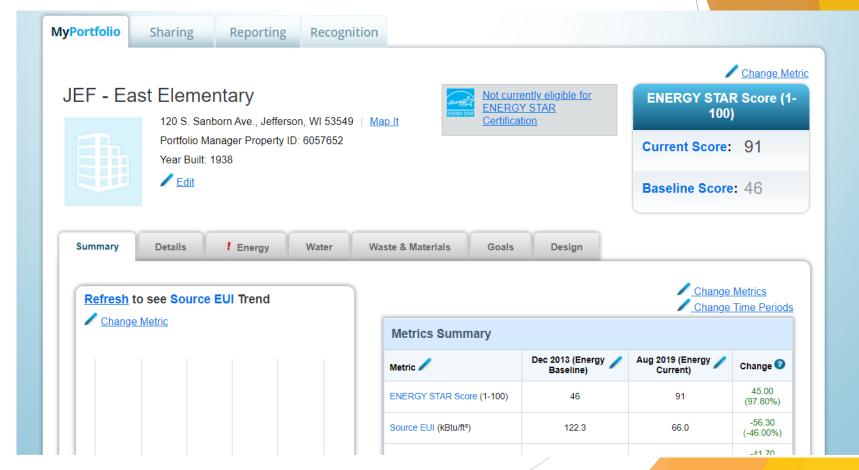
Efficiency

Quality

#6: Impact Evidence

- Show proof of impact reporting
- Credibility
- Management & monitoring value

Energy Tracking



#7: Vision & Future Needs

- Strategic direction for department
- Value to district

Future of SDOJ



Part 2

School Board Walk Through

Old Approach to Walk Through

- Guided Tour
- Focus on Cleanliness
- Show New Installations

Old Approach to Walk Through

- Didn't Know What They Were Missing
- Low Engagement
- Few Understood
- Questions Remained

New Walk Through Goals

- Engagement
- Understanding
- Credibility
- Support

#1: More Time - Use it

- Sole Purpose
- Elaborate on Big Items
- Include Smaller Items



#2: Opportunity for 1:1

- Get to know each member
- Encourage questions develop relationship
- No reporters
 - elaborate to the level needed
 - > no hesitancy in asking questions

#3: Opportunity to Educate

- Understand the facilities experience
- Supplement the tour with reference documentation
- ► Tailor to level of the audience

#4: Drive It Home

- Share more details
- Tell the story
- Explain why
- Elaborate on the risks

#5: Reference Material

- Organized Like Your Itinerary
- Photos
- Supplemental Reports
 - Engineering
 - Inspection

Thank you

Any Questions?